

Docket No. K-0299

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Confirmation No.: 4954

Sang Kap PARK et al.

Group Art Unit: 2171

Serial No.: 09/893,688

Examiner: Brian D. Goddard

Filed: June 29, 2001

Customer No.: 34610

For: CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM AND OPERATION METHOD THEREOF

U.S. Patent and Trademark Office  
220 20<sup>th</sup> Street S  
Customer Window  
Crystal Plaza Two, Lobby, Room 1B03  
Arlington, VA 22202

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Technology Center 2100

Dear Sir:

Transmitted herewith is an Amendment and/or Reply in the above identified application.

- ☒ No additional fee is required.  
☒ Also attached: Letter Submitting Formal Drawings

The fee has been calculated as shown below:

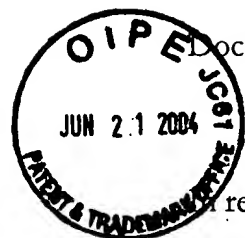
	NO. OF CLAIMS	HIGHEST PREVIOUSLY PAID FOR	EXTRA CLAIMS	RATE	FEE
Total Claims	57	58	9	x \$18 =	\$0.00
Independent Claims	6	6	5	x \$86 =	\$0.00
If multiple claims newly presented, add \$290.00					
TOTAL FEE DUE					\$0.00

- ☐ Please charge my Deposit Account No. 16-0607 in the amount of \$. An additional copy of this transmittal sheet is submitted herewith.
- ☐ A check in the amount of \$ \_\_\_\_\_ (Check # \_\_\_\_\_) is attached.
- ☒ The Commissioner is hereby authorized to charge payment of any fees associated with this communication or credit any overpayment, to Deposit Account No. 16-0607, including any filing fees under 37 C.F.R. 1.16 for presentation of extra claims and any patent application processing fees under 37 C.F.R. 1.17.

Respectfully submitted,  
FLESHNER & KIM, LLP

Daniel Y.J. Kim, Esq.  
Registration No. 36,186  
David A. Bilodeau, Esq.  
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Date: June 21, 2004



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LETTER SUBMITTING FORMAL DRAWINGS

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Sir:

Please find attached hereto twenty-seven (27) sheets of formal drawings in connection with the above-identified application. Please substitute these sheets of formal drawing for the sheets of formal drawings previously filed in connection with this application.

If the Examiner has any questions, please contact the undersigned at the telephone number listed below.

Please charge any shortage in fees due in connection with the filing of this, concurrent and future replies, including extension of time fees, to Deposit Account 16-0607 and please credit any excess fees to such deposit account.

Respectfully submitted,  
FLESHNER & KIM, LLP

Daniel Y.J. Kim, Esq.  
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David A. Bilodeau, Esq.  
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**Date:** JUNE 21, 2004